



## SEVERE WEATHER ADVICE FOR TENANTS AND SHARING OWNERS

As we are having another severe winter, the Association would like to remind all tenants and sharing owners that, should the low temperatures persist, you should keep the temperature in your property **above a minimum of 16°**.



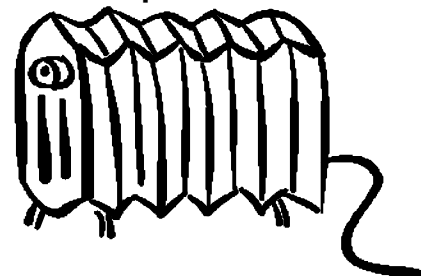
**All rooms should be heated** to avoid damage to your property from **condensation** and to **protect pipes from freezing**.

If you intend to be away from your property for a while, please let the Association know **how long you are going to be away and when you hope to get back**. Make sure that there is **enough credit** in the heating system controller to **run the system at a low level** until you return. If you have a radiator system installed, **you should not attempt to drain these systems down** without first **seeking the advice of staff at the Association**.

In properties where there is a **solid fuel system** providing heat for radiators, these systems will require to be **totally drained down** and **you will require a plumber to do this** to make sure that all pipes have been emptied.

Electric radiators should preferably be **left on at a low level** unless you decide to drain the water system down.

You should also arrange for someone to **visit the property periodically** to make sure that everything is working properly. Please make sure that whoever you choose to look after the property in your absence is aware of how to contact the Association.



**During office hours, telephone 01478 612035.  
In an emergency outwith office hours,  
telephone 08457 002005.**

If you are unsure of what course of action to take please contact our **Property Services** staff,  
**Morag, Janet or Wilfar**,  
for further advice or assistance.