Lochalsh & Skye Housing Association

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Electric storage heaters:

a users guide

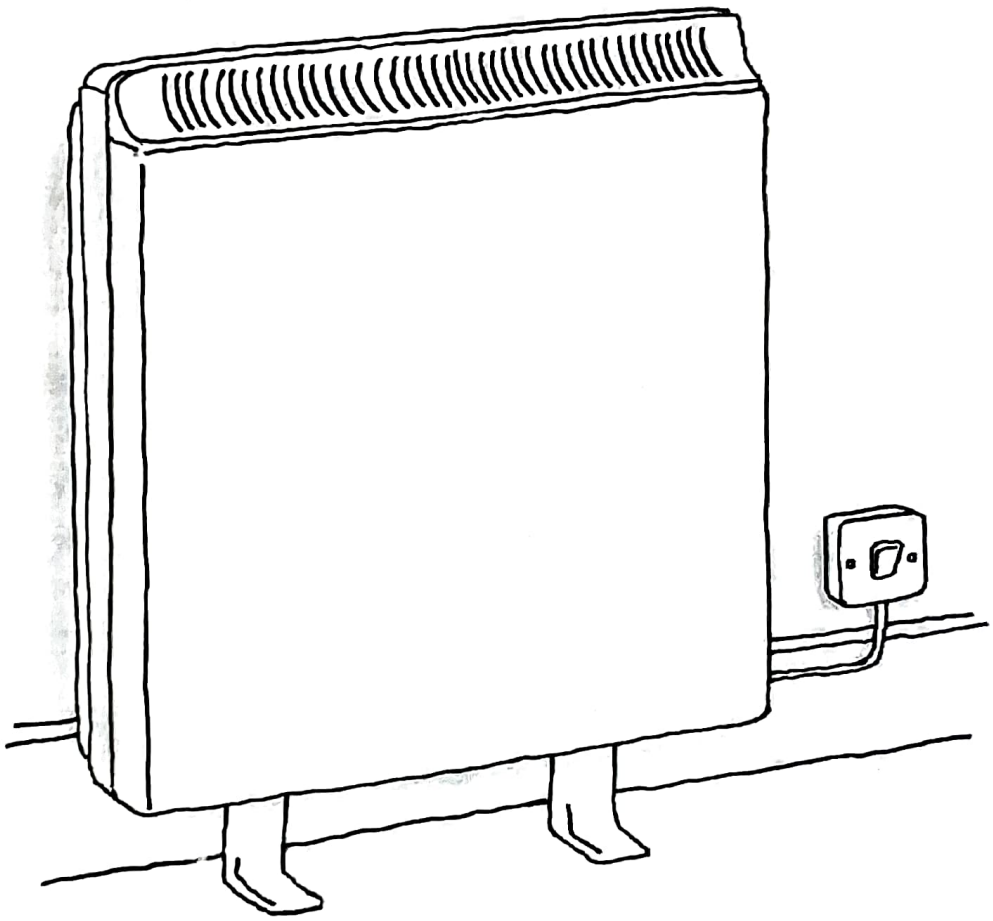
Electric storage heaters

Your home is heated with electric storage heaters. This booklet is designed to help you get the best from your heaters. It also gives important safety information and some useful energy saving tips.

Heater controls

Your new heaters have two controls: the Automatic Input Control controls the temperature of the room, whilst the Thermostat Control allows additional heat later in the day.

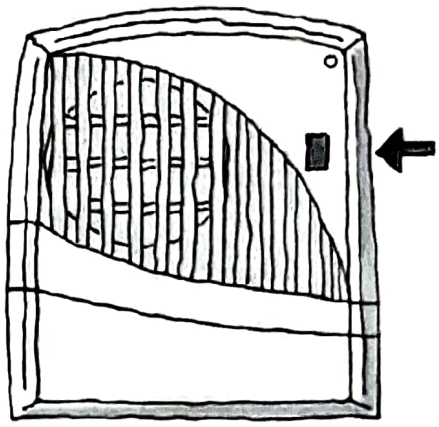
- Automatic Input Control - Your storage heater works by storing up heat overnight, to take advantage of lower tariff electricity, and releasing that heat gradually through out the day. To find a comfortable room temperature for you, adjust this control for the first few days. When you are happy with the temperature, leave the control on this setting, it will automatically adjust for changing weather.



- **Thermostat Control** - This control allows you to have an additional boost of heat later in the day. This control should normally be at a minimum setting. If more heat is required later in the day the control should be turned up. This releases more heat in the short term but may mean that the stored heat will not last as long. You must remember to return the dial to its original position every evening.

Other heaters in your home

FX wall fan heaters. These will only be fitted in your bathroom or kitchen.
Only use the heater for boosting room temperature and turn it off when not required. Each fan has an energy saving timer which automatically switches the heater off.



Maintenance

The surfaces of the heater can be hot. Momentary contact with any part of the heater should not cause injury. However young children or vulnerable people should not be left unsupervised in the vicinity of the heater.

Do not cover the heater. Do not place materials or clothing on the heater, or obstruct the circulation around the heaters, for instance by curtains or furniture as this could cause a fire risk.

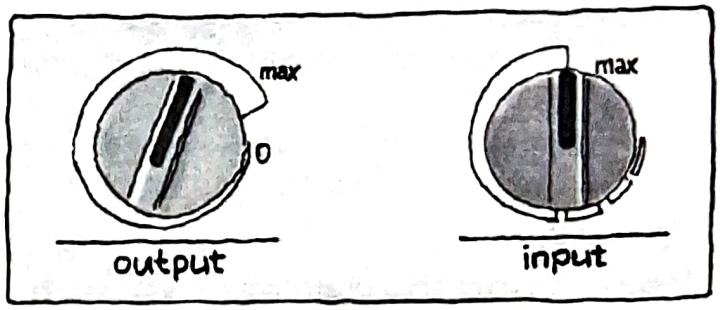
Storage heaters are heavy and for safety reasons must be fitted securely to a sound wall.
NEVER attempt to remove a heater.

Cleaning - when cool they can be wiped with a dry duster or damp cloth. Do not use abrasive powders or furniture polish on your heaters.

Suggested settings for your storage heater

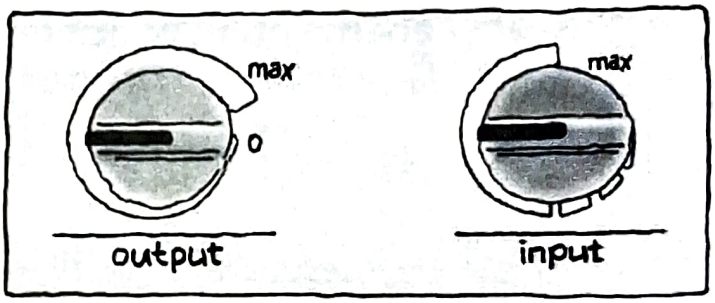
Winter

Maximum charge is made over the longest period of time



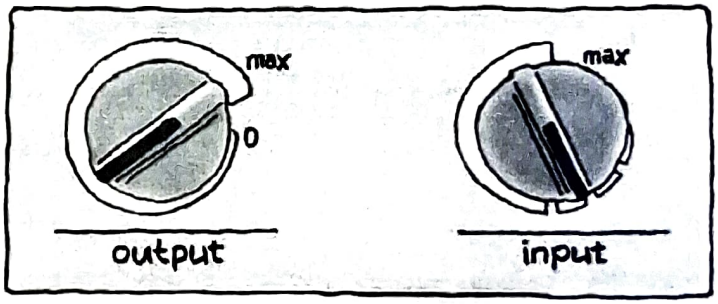
Spring

Slightly less charge made over a long period of time of time



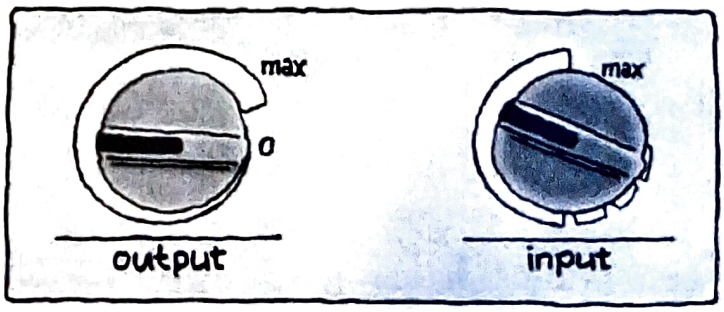
Summer

Heating may not be required, or you may prefer to use the settings shown for Spring



Autumn

A high level of charge with a high level of discharge



You can adjust all settings to suit your personal requirements.

Energy saving tips

- close your curtains at night to stop heat escaping through the windows
- always turn off the lights when you leave a room
- during the day let in as much light as possible by adjusting curtains and blinds
- use low energy bulbs which use 80% less electricity
- always wash a full load of clothes
- always use a low temperature programme on washing machine
- dry clothes outside or on drying racks, ensure clothes have gone through the spin cycle of the washing machine if you have to use the tumble dryer
- choose the right size of pan, which should just cover the cooking ring, and keep lids on when cooking
- only fill the kettle with the amount of water you really need

- do not leave fridge or freezer doors open for longer than necessary
- avoid putting hot or warm food in the fridge or freezer
- defrost your freezer regularly to keep it running efficiently
- do not leave electrical appliances on standby

For any information about saving energy, contact our Energy Advice Services on 01478 612035

