

## **Highland Council issues householders with guidance on recycling and waste services**

The Highland Council has issued special COVID-19 guidance to update households on new arrangements and to provide specific information for anyone self-isolating.

The Council has suspended the booking of new bulky uplift collections to allow staff to concentrate on providing regular waste collections. Every attempt will be made for crews to deal with requests already booked but from now on householders will need to take their bulky items to one of the Council's Household Waste Recycling Centres. Full details of where these sites are situated is available on the Council's website.

Anyone self-isolating due to displaying symptoms of COVID-19 is asked to ensure that all waste items that have been in contact with the individual, such as tissues and cloths, are disposed of securely within disposal bags. When full, these bags should be placed in a second bag and tied and then **stored for 72 hours** before being put out for collection.

Other rubbish and recycling collections are operating as normal; however, due to staff shortages, the Council is warning that they may need to suspend some services at short notice.

Carron McDiarmid, Executive Chief Officer for Communities and Place, said "While we are doing our best to maintain our regular waste and recycling collections, we need to be realistic and plan for staff shortages. We are therefore asking people to put out their bins for collection as normal for 7 am on their scheduled day but if the bins are not emptied by 5 pm, please take them off the street and put them out again on the next scheduled collection day. Regular updates will be provided on the Council's website and social media channels."

The Guidance is available here

- Please check the Council's website [www.Highland.Gov.Uk](http://www.Highland.Gov.Uk) regularly as the situation is changing rapidly
- Facebook and Twitter
- Call 01349 886603