

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich  
 Lochalsh Skye Housing Association  
**ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2018/2019**

Landlord Name	Total Number of Homes	Average weekly rent increase	2 Apt - Average weekly rent	3 Apt - Average weekly rent	4 Apt - Average weekly rent	5+ Apt - Average weekly rent
<b>Scotland average</b>	<b>Not available</b>	<b>Not available</b>	<b>£76.10</b>	<b>£77.70</b>	<b>£84.44</b>	<b>£93.49</b>

Albyn Housing Society Ltd	3056	3.1%	£74.94	£83.78	£91.81	£102.96
<b>Lochalsh &amp; Skye Housing Association</b>	<b>675</b>	<b>3.4%</b>	<b>£70.82</b>	<b>£76.97</b>	<b>£84.91</b>	<b>£90.14</b>
Clydesdale Housing Association Ltd	738	3.2%	£74.27	£79.48	£87.02	£103.05
Dunbritton Housing Association Ltd	828	3.0%	£75.00	£80.64	£86.69	£93.19
East Lothian Housing Association Ltd	1305	4.2%	£82.85	£93.31	£102.72	£114.25
Eildon Housing Association Ltd	2362	3.3%	£76.37	£88.99	£95.55	£104.12
Forth Housing Association Ltd	828	2.4%	£71.36	£79.69	£87.09	£92.93
Fyne Homes	1560	3.3%	£76.46	£88.68	£100.89	£114.13
Hjaltland Housing Association Ltd	720	3.4%	£85.67	£90.87	£94.99	£106.86
Homes for Life Housing Partnership	274	3.0%	£76.77	£87.44	£93.24	-
Lochaber Housing Association Ltd	671	3.5%	£76.89	£86.47	£94.46	£101.46
Loreburn Housing Association Ltd	2275	2.5%	£80.84	£87.08	£94.15	£103.74
Orkney Housing Association Ltd	796	4.5%	£77.49	£82.42	£91.29	£99.28
* Osprey Housing Ltd	1027	2.1%	£89.70	£97.23	£114.96	£127.63
** Osprey Housing Moray	512	2.1%	£72.00	£86.39	£94.06	£105.75
Pentland Housing Association Ltd	484	4.0%	£60.54	£69.92	£88.32	£100.92
Rural Stirling Housing Association Ltd	596	3.8%	£72.49	£81.97	£89.15	£95.18
West Highland Housing Association Ltd	785	3.6%	£79.26	£91.92	£100.63	£118.84
<b>The Highland Council</b>	<b>14,072</b>	<b>3.0%</b>	<b>£67.66</b>	<b>£73.98</b>	<b>£82.60</b>	<b>£110.18</b>

\* formerly Aberdeenshire Housing Partnership

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Landlord Name	% of homes meeting the Scottish Housing Quality Standard	Hours to complete emergency repairs	Days to complete non-emergency repair	% of non-emergency repairs completed right first time	% of repairs appointments kept	% of tenants who have had repairs or maintenance carried out in the last 12 months who were satisfied with the repairs and maintenance service
<b>Scotland average</b>	<b>94.1</b>	<b>3.6</b>	<b>6.6</b>	<b>92.5</b>	<b>95.6</b>	<b>91.7</b>

Albyn Housing Society Ltd	88.5%	3.6	5.3	91.1%	N/A	87.8%
Lochalsh & Skye Housing Association	99.1%	2.7	3.9	97.1%	100.0%	93.5%
Clydesdale Housing Association Ltd	84.1%	2.5	4.5	91.0%	N/A	95.2%
Dunbritton Housing Association Ltd	95.7%	3.0	5.5	93.9%	N/A	89.7%
East Lothian Housing Association Ltd	96.9%	1.0	6.4	94.8%	93.9%	91.7%
Eildon Housing Association Ltd	95.0%	1.3	5.5	88.0%	89.6%	90.3%
Forth Housing Association Ltd	99.2%	2.0	3.9	98.8%	N/A	98.5%
Fyne Homes	93.8%	2.2	6.1	86.1%	N/A	84.7%
Hjaltland Housing Association Ltd	100.0%	1.2	6.0	90.0%	N/A	89.2%
Homes for Life Housing Partnership	98.3%	2.1	7.1	84.9%	85.1%	84.8%
Lochaber Housing Association Ltd	97.6%	5.1	7.2	92.1%	N/A	100.0%
Loreburn Housing Association Ltd	90.7%	2.6	5.7	96.8%	99.5%	99.0%
Orkney Housing Association Ltd	100.0%	2.1	8.5	95.5%	N/A	97.9%
* Osprey Housing Ltd	99.9%	2.3	8.6	95.1%	N/A	90.7%
** Osprey Housing Moray	100.0%	2.1	7.4	92.8%	N/A	95.2%
Pentland Housing Association Ltd	74.7%	0.8	6.3	98.9%	N/A	88.1%
Rural Stirling Housing Association Ltd	98.7%	2.5	5.7	88.5%	N/A	95.5%
West Highland Housing Association Ltd	95.7%	5.2	6.6	85.4%	85.0%	95.8%

The Highland Council	95.5%	5.8	7.2	93.9%	93.9%	90.2%
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Landlord Name	Cases of anti-social behaviour, per 100 homes, reported in last year	% of anti-social behaviour cases resolved within target	% of rent collected	% of rent due not collected due to homes being empty	Average days to let house
<b>Scotland average</b>	<b>Not available</b>	<b>87.9</b>	<b>99.1</b>	<b>0.9</b>	<b>31.9</b>
Albyn Housing Society Ltd	1.8	41.1%	100.5%	0.5%	9.5
<b>Lochalsh &amp; Skye Housing Association</b>	<b>2.1</b>	<b>64.3%</b>	<b>99.0%</b>	<b>0.1%</b>	<b>8.0</b>
Clydesdale Housing Association Ltd	9.1	91.0%	100.4%	0.6%	25.7
Dunbritton Housing Association Ltd	5.7	100.0%	102.6%	0.1%	5.7
East Lothian Housing Association Ltd	11.1	79.3%	100.2%	0.3%	24.0
Eildon Housing Association Ltd	3.2	66.7%	98.1%	1.2%	33.9
Forth Housing Association Ltd	8.8	97.3%	101.4%	0.1%	4.2
Fyne Homes	8.3	98.5%	97.2%	1.2%	33.9
Hjaltland Housing Association Ltd	12.4	92.1%	98.5%	0.2%	3.7
Homes for Life Housing Partnership	13.5	94.6%	98.3%	0.1%	12.5
Lochaber Housing Association Ltd	3.1	100.0%	99.6%	0.1%	4.5
Loreburn Housing Association Ltd	3.5	96.2%	99.6%	0.5%	16.4
Orkney Housing Association Ltd	20.0	91.8%	100.6%	0.3%	9.9
* Osprey Housing Ltd	3.4	97.1%	99.2%	0.4%	14.3
** Osprey Housing Moray	5.5	96.4%	98.9%	0.5%	17.8
Pentland Housing Association Ltd	1.0	100.0%	98.5%	0.6%	23.2
Rural Stirling Housing Association Ltd	11.1	89.4%	99.7%	0.3%	13.0
West Highland Housing Association Ltd	1.0	100.0%	99.7%	0.4%	13.6
The Highland Council	5	82.8%	99.0%	0.8%	36.8

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