

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich
 Lochalsh Skye Housing Association
ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2019/2020

Landlord Name	Total Number of Homes	Average weekly rent increase	2 Apt - Average weekly rent	3 Apt - Average weekly rent	4 Apt - Average weekly rent	5+ Apt - Average weekly rent
Scotland average			£78.65	£82.26	£89.76	£98.69
Albyn Housing Society Ltd	3235	2.7%	£59.45	£77.03	£86.66	£97.03
Lochalsh & Skye Housing Association	706	2.7%	£73.22	£79.58	£87.80	£93.20
Clydesdale Housing Association Ltd	743	2.7%	£76.27	£81.62	£89.52	£105.98
Dunbritton Housing Association Ltd	829	1.5%	£78.05	£83.41	£89.51	£96.03
East Lothian Housing Association Ltd	1305	3.2%	£87.16	£97.15	£106.87	£119.05
Eildon Housing Association Ltd	2435	2.5%	£79.11	£92.18	£98.96	£109.10
Forth Housing Association Ltd	857	2.1%	£72.86	£81.37	£88.92	£94.89
Fyne Homes	1559	2.4%	£79.23	£91.80	£104.37	£116.26
Hjaltland Housing Association Ltd	730	2.2%	£85.81	£93.92	£98.75	£110.40
Homes for Life Housing Partnership	274	2.3%	£80.05	£91.44	£98.64	--
Lochaber Housing Association Ltd	693	2.9%	£76.98	£90.05	£98.50	£105.33
Loreburn Housing Association Ltd	2382	3.0%	£83.11	£89.15	£108.89	£106.33
Orkney Housing Association Ltd	804	2.4%	£81.39	£89.67	£95.96	£104.34
* Osprey Housing Ltd	1045	2.2%	£91.42	£98.72	£117.21	£130.21
** Osprey Housing Moray	565	2.2%	£73.11	£88.24	£96.97	£108.28
Pentland Housing Association Ltd	484	3.1%	£64.07	£73.97	£91.65	£104.32
Rural Stirling Housing Association Ltd	602	2.4%	£74.95	£85.24	£92.47	£98.79
West Highland Housing Association Ltd	793	2.5%	£82.48	£95.17	£103.97	£121.89
The Highland Council	14,177	3.0%	£69.41	£76.30	£85.20	£94.60

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich
 Lochalsh Skye Housing Association
ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2019/2020

Landlord Name	% of homes meeting the Scottish Housing Quality Standard	Hours to complete emergency repairs	Days to complete non-emergency repair	% of non-emergency repairs completed right first time	% of tenants who have had repairs or maintenance carried out in the last 12 months who were satisfied with the repairs and maintenance service	% of anti-social behaviour cases resolved within target
Scotland average	94.1	3.6	6.4	92.4	91.3	94.1
Albyn Housing Society Ltd	88.3%	5.8	4.7	89.8%	77.7%	67.8%
Lochalsh & Skye Housing Association	99.9%	2.9	3.9	95.9%	92.7%	81.3%
Clydesdale Housing Association Ltd	84.9%	2.6	3.9	94.2%	95.4%	95.1%
Dunbritton Housing Association Ltd	95.3%	2.9	5.4	93.8%	90.6%	100.0%
East Lothian Housing Association Ltd	97.1%	1.2	5.4	95.5%	93.3%	96.4%
Eildon Housing Association Ltd	94.1%	1.6	5.6	89.3%	93.5%	77.6%
Forth Housing Association Ltd	98.7%	2.2	4.2	98.9%	90.3%	100.0%
Fyne Homes	95.3%	3.6	6.2	84.1%	87.2%	98.9%
Hjaltland Housing Association Ltd	100.0%	2.9	6.1	93.0%	89.8%	100.0%
Homes for Life Housing Partnership	98.3%	2.4	9.3	82.4%	89.8%	95.0%
Lochaber Housing Association Ltd	97.6%	3.4	5.6	97.5%	96.3%	100.0%
Loreburn Housing Association Ltd	93.3%	2.0	15.2	94.4%	99.0%	92.3%
Orkney Housing Association Ltd	100.0%	2.1	9.3	93.8%	98.7%	88.3%
* Osprey Housing Ltd	99.7%	2.2	7.7	94.7%	91.3%	96.8%
** Osprey Housing Moray	100.0%	2.1	5.9	94.5%	91.9%	76.9%
Pentland Housing Association Ltd	76.8%	0.8	7.2	98.4%	92.3%	100.0%
Rural Stirling Housing Association Ltd	96.0%	2.6	5.8	87.3%	95.5%	98.4%
West Highland Housing Association Ltd	96.2%	4.2	6.2	89.7%	95.5%	100.0%
The Highland Council	95.6%	6	5.3	94.9%	95.5%	82.7%

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich
 Lochalsh Skye Housing Association
ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2019/2020

Landlord Name	% of rent collected	% of rent due not collected due to homes being empty	Average days to let house
Scotland average	99.3	1.2	31.8
Albyn Housing Society Ltd	100.0%	0.4%	8.6
Lochalsh & Skye Housing Association	99.6%	0.15%	8.1
Clydesdale Housing Association Ltd	101.7%	0.3%	12.0
Dunbritton Housing Association Ltd	100.9%	0.1%	6.4
East Lothian Housing Association Ltd	--	0.4%	19.1
Eildon Housing Association Ltd	98.4%	0.8%	26.0
Forth Housing Association Ltd	96.6%	0.1%	3.8
Fyne Homes	98.9%	1.2%	27.0
Hjaltland Housing Association Ltd	102.5%	0.3%	11.3
Homes for Life Housing Partnership	99.3%	0.1%	13.4
Lochaber Housing Association Ltd	99.5%	0.2%	7.5
Loreburn Housing Association Ltd	99.8%	0.9%	23.0
Orkney Housing Association Ltd	98.6%	0.2%	6.8
* Osprey Housing Ltd	99.5%	0.4%	16.7
** Osprey Housing Moray	97.6%	0.5%	20.9
Pentland Housing Association Ltd	98.1%	0.8%	22.7
Rural Stirling Housing Association Ltd	100.9%	0.2%	11.8
West Highland Housing Association Ltd	99.8%	0.1%	7.0
The Highland Council	98.5%	0.7%	31.9