Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich - Lochalsh Skye Housing Association

ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2020/2021

Landlord Name	Total Number of Homes	Average weekly rent increase	2 Apt - Average weekly rent	3 Apt - Average weekly rent	4 Apt - Average weekly rent	5+ Apt - Average weekly rent	
Scotland average	Not available	1.22%	£79.48	£82.60	£89.81	£99.97	
Different from Scottish Average	N/A	N/A	-4.0%	0.4%	1.9%	-2.8%	
Albyn Housing Society Ltd	3399	1.5%	£80.31	£89.24	£97.85	£110.43	
Lochalsh & Skye Housing Association	731	1.5%	£76.33	£82.96	£91.52	£97.15	
Clydesdale Housing Association Ltd	742	1.0%	£78.61	£84.13	£92.20	£109.15	
Dunbritton Housing Association Ltd	979	0.5%	£81.95	£85.93	£91.77	£97.75	
East Lothian Housing Association Ltd	1342	1.2%	£89.19	£100.35	£110.49	£122.85	
Eildon Housing Association Ltd	2446	1.5%	£81.81	£94.45	£101.58	£111.83	
Forth Housing Association Ltd	865	1.0%	£73.59	£82.18	£89.81	£95.84	
Fyne Homes	1577	0%	£79.37	£92.16	£104.77	£117.54	
Hjaltland Housing Association Ltd	756	0.7%	£88.43.	£96.59	£101.65	£113.62	
Homes for Life Housing Partnership	275	1.0%	£82.36	£93.18	£100.38		
Lochaber Housing Association Ltd	693	1.2%	£76.83	£91.93	£100.47	£104.54	
Loreburn Housing Association Ltd	2391	1.5%	£89.65	£93.94	£99.93	£109.81	
Orkney Housing Association Ltd	804	1.1%	£83.41	£91.78	£98.03	£106.65	
* Osprey Housing Ltd	1637	0%	£86.58	£97.48	£111.76	£119.95	
Pentland Housing Association Ltd	483	1.8%	£66.05	£75.66	£94.24	£107.15	
Rural Stirling Housing Association Ltd	604	0%	£76.40	£87.10	£94.69	£101.16	

West Highland Housing Association Ltd	799	1.6%	£84.88	£98.10	£107.29	£125.20
The Highland Council	14,337	2.0%	£71.87	£79.02	£87.80	£97.96

^{*} formerly Aberdeenshire Housing Partnership

Landlord name	Average hours to complete emergency repairs	Average working days to complete non-emergency repairs	% reactive repairs completed right first time	% tenants satisfied with repairs service	% Anti- social behaviour cases resolved within target	%of rent due lost through empty properties	% collected of rent due	Average calendar days to re-let properties	% Stock meeting the SHQS (at end of the reporting year)
Scottish Average	4.22	6.74	91.46	90.05	94.4	1.37	99.06	56.29	90.96
Albyn Housing Society Ltd	7.74	6.06	90.71	78.24	86.5	0.77	99.61	38.51	88.25
BT Loch Aillse agus an Eilein Sgitheanaich Ltd - Lochalsh and Skye HA Ltd	3.3	2.92	96.89	92.74	80	0.29	99.51	15.92	99
Clydesdale Housing Association Ltd	2.93	12.2	72.31	89.38	100	0.77	101.52	38.21	84.91
Dunbritton Housing Association Ltd	3.59	4.4	93.22	91.91	99.01	0.16	101.82	12	93.97
East Lothian Housing Association Ltd	1.47	5.72	90.91	84.86	98.69	0.34	99.43	25.77	97.24
Eildon Housing Association Ltd	2.16	8.32	91	87.06	74.29	1.68	99.45	62.45	91.74
Forth Housing Association Ltd	2.2	3.65	99.01	98.47	98.36	0.1	101.33	6.49	98.73
Fyne Homes	4.14	8.78	81.25	87.2	92.75	2.1	99.5	71.88	95.44

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Highland Council	8.52	7.92	87.15	97.52	73.48	0.84	99.28	44.23	97.7
Hjaltland Housing Association Ltd	2.21	9.5	84.09	96.36	100	0.41	100.23	22.1	100
Homes for Life Housing Partnership	4.96	8.92	86.92	92.96	89.29	0.44	100.54	76.83	98.33
Lochaber Housing Association Ltd	2.96	3.68	99.22	98.58	100	0.14	99.98	17.11	97.4
Loreburn Housing Association Ltd	2.47	5.06	97.65	95.26	93.87	1.58	97.61	40.55	96.9
Orkney Housing Association Ltd	1.84	14.58	86.07	98.85	100	0.14	101.04	8.11	54.73
Osprey Housing Ltd	2.53	7.99	95.8	97.58	92.86	0.65	100.61	27.83	99.72
Osprey Housing Moray	2.19	6.28	95.81	97.3	91.67	0.59	101.55	28.02	100
Pentland Housing Association Ltd	1.29	5.75	98.66	95.24	95.45	1.05	101.57	60.18	68.12
Rural Stirling Housing Association Ltd	2.98	5.61	87.73	82.95	95.18	0.16	99.63	16.45	92.54
West Highland Housing Association Ltd	3.03	6.11	90.95	84.3	96.97	0.49	100.57	28.9	96.87