

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich - Lochalsh Skye Housing Association

ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2023/2024

Landlord name	Total number of homes	% average weekly rent increase	2 Apt – Average weekly rent	3 Apt – Average weekly rent	4 Apt - Average weekly rent	5+ Apt - Average weekly rent
Peer group average	2171	6.59	£91.09	£97.95	£106.86	£118.70
Albyn Housing Society Ltd	3682	7.7	£88.55	£96.73	£105.04	£118.97
BT Loch Aillse agus an Eilein Sgitheanaich Ltd - Lochalsh and Skye HA Ltd	836	7.7	£85.96	£93.19	£102.94	£110.79
Clydesdale Housing Association Ltd	742	5	£87.07	£93.22	£102.07	£120.93
Dunbritton Housing Association Ltd	969	6	£87.69	£94.13	£100.51	£106.94
Eildon Housing Association Ltd	2993	7	£102.16	£109.91	£116.05	£126.88
Forth Housing Association Ltd	910	5.6	£93.85	£92.85	£101.17	£107.37
Fyne Homes	1578	5	£89.74	£102.17	£115.44	£130.11
Highland Council	15004	8	£76.27	£84.86	£94.43	£105.65
Hjaltland Housing Association Ltd	822	6	£97.40	£106.60	£111.90	£124.78
Homes for Life Housing Partnership	302	5.5	£125	£96.94	£104.44	N/A
Lochaber Housing Association Ltd	726	7.5	£87.90	£105.30	£114.30	£122.50
Loreburn Housing Association Ltd	2541	7.5	£99.17	£104.73	£111.51	£126.06
Orkney Housing Association Ltd	846	7.5	£91.48	£100.56	£107.14	£116.36
Osprey Housing Ltd	1783	6.7	£89.72	£102.15	£114.27	£120.98

Rural Stirling Housing Association Ltd	661	7.7	£79.77	£89.65	£97.64	£101.74
Shetland Islands Council	1706	5	£72.50	£83.51	£98.52	£120.32
West Highland Housing Association Ltd	807	6.7	£94.29	£108.65	£119.27	£138.85

Landlord name	% properties meeting SHQS at end of reporting year	Average hours to complete emergency repairs	Average working days to complete nonemergency repairs	% reactive repairs completed right first time	% tenants satisfied with repairs service	% Anti-social behaviour cases resolved	% of rent due lost through empty properties
Scottish Average	84.36	3.96	8.95	88.41	87.31	94.29	1.39
Albyn Housing Society Ltd	82.1	4.4	4.9	88.2	88.5	100	0.7
BT Loch Aillse agus an Eilein Sgitheanaich Ltd - Lochalsh and Skye HA Ltd	75.4	3.3	6.0	91.4	90.1	76.9	0.7
Clydesdale Housing Association Ltd	97.8	2.6	4.7	91	89.6	92.9	0.2
Dunbritton Housing Association Ltd	94.6	4.3	5.4	94.5	81.1	100	0.1
Eildon Housing Association Ltd	86.3	2.1	11.1	94.6	89.3	85.4	1.1
Forth Housing Association Ltd	99.2	2.7	5.3	97.2	92.2	99.2	0.1
Fyne Homes	94.3	2.7	6.8	83.5	87.2	96.5	1.2
Highland Council	44.6	4.1	9.2	83.5	92.2	86.4	0.9
Hjaltland Housing Association Ltd	100	2.7	6.5	87.1	99.3	100	0.2

Homes for Life Housing Partnership	94.4	2.6	5.6	91.1	88.9	88.2	0.2
Lochaber Housing Association Ltd	98.4	2.5	3.5	99.2	96.4	100	0.2
Loreburn Housing Association Ltd	89.3	2.4	13.1	90.4	80.1	83.5	0.6
Orkney Housing Association Ltd	96.9	2.9	14.7	71.2	90.1	93.5	0.3
Osprey Housing Ltd	98	2.3	6.2	98.6	84.1	100	0.4
Rural Stirling Housing Association Ltd	96.7	3	7.0	85.1	72.9	94.4	0.3
Shetland Islands Council	72.2	2.3	10.3	83.2	91.5	0	1.8
West Highland Housing Association Ltd	95.5	3.6	9.6	74	80.9	78.6	0.3

Landlord name	% collected of rent due	Average calendar days to re-let properties
Scottish Average	99.43	56.73
Albyn Housing Society Ltd	100.2	33.7
BT Loch Aillse agus an Eilein Sgitheanaich Ltd - Lochalsh and Skye HA Ltd	99.1	25.2
Clydesdale Housing Association Ltd	100.1	13.1
Dunbritton Housing Association Ltd	100.9	6.5
Eildon Housing Association Ltd	99	39.1

Forth Housing Association Ltd	100.1	10.1
Fyne Homes	99.7	53.3
Highland Council	99	38.7
Hjaltland Housing Association Ltd	100.2	8.5
Homes for Life Housing Partnership	99.9	12.1
Lochaber Housing Association Ltd	100.4	10.1
Loreburn Housing Association Ltd	100.6	11.2
Orkney Housing Association Ltd	99.3	12.6
Osprey Housing Ltd	100.4	26.2
Rural Stirling Housing Association Ltd	99.2	17.7
Shetland Islands Council	100	73.8
West Highland Housing Association Ltd	99.6	13.2

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