

Buidheann Tigheadas Loch Aillse agus an Eilein Sgitheanaich - Lochalsh Skye Housing Association

ANNUAL RETURN ON THE CHARTER - PEER GROUP REPORT 2021/2022

Landlord Name	Total Number of Homes	Average weekly rent increase	2 Apt – Average weekly rent	3 Apt - Average weekly rent	4 Apt - Average weekly rent	5+ Apt - Average weekly rent
Scottish Average	N/A	2.98%	£81.32	£84.18	£91.48	£100.74
Difference from Scottish Average	N/A	+1.12%	-6.1%	-1.4%	0.0%	-3.6%
Albyn Housing Society Ltd	3362	3.3%	£82.23	£91.33	£100.17	£112.55
Lochalsh and Skye Housing Association	761	4.1%	£76.33	£82.96	£91.52	£97.15
Clydesdale Housing Association Ltd	725	2%	£79.24	£84.82	£92.96	£110.08
Dunbritton Housing Association Ltd	979	4.2%	£81.95	£85.93	£91.77	£97.75
East Lothian Housing Association	8988	5.1%	£91.12	£101.66	£112.22	£124.31
Eildon Housing Association Ltd	2609	4%	£88.78	£98.85	£103.64	£113.75
Forth Housing Association Ltd	863	3.9%	£75.93	£84.06	£92.77	£98.60
Fyne Homes	1562	3.6%	£79.37	£92.16	£104.77	£117.54
Highland Council	14012	1%	£72.85	£80.58	£89.75	£100.06
Hjaltland Housing Association Ltd	768	3.5%	£91.59	£97.68	£105.06	£117.53
Homes for Life Housing Partnership	275	2%	£84.01	£95.04	£102.39	N/A
Lochaber Housing Association Ltd	705	3.9%	£78.78	£94.77	£103.06	£109.73
Loreburn Housing Association Ltd	2400	2%	£90.01	£96.74	£102.50	£116.14
Orkney Housing Association Ltd	808	3.9%	£84.22	£92.50	£98.91	£107.79
Osprey Housing Ltd	1672	0%	£86.41	£97.46	£111.68	£120.61
Pentland Housing Association Ltd	483	0%	£66.05	£75.66	£94.24	£107.15
Rural Stirling Housing Association Ltd	652	3.9%	£77.81	£87.60	£94.57	£100.57
West Highland Housing Association Ltd	803	3.6%	£86.75	£100.11	£109.63	£127.79

Landlord Name	Average hours to complete emergency repairs	Average working days to complete non-emergency repairs	% reactive repairs completed right first time	% tenants satisfied with repairs service	% Anti-social behaviour cases resolved within target	%of rent due lost through empty properties	% collected of rent due	Average calendar days to re-let properties	% Stock meeting the SHQS (at end of the reporting year)
Scottish Average	4.16	8.87	NULL	88.01	94.67	1.43	99.28	51.57	
Albyn Housing Society Ltd	5.44	6.85	5988	82.22	95.54	0.89	100.03	29.39	88.0
Lochalsh and Skye Housing Association	3.39	5.57	1081	87.3	61.54	0.22	99.46	11.92	99.7
Clydesdale Housing Association Ltd	2.66	8.89	1643	85.51	92.96	0.51	101.75	19.17	92.4
Dunbritton Housing Association Ltd	3.88	5.01	2094	89.93	98.27	0.09	101.34	6.24	94.0
East Lothian Housing Association	3.89	9.82	19400	90.39	78.22	1.04	103.03	66.19	63.1
Eildon Housing Association Ltd	2.02	10.79	5123	84.03	73.86	1.93	98.97	51.33	54.8
Forth Housing Association Ltd	2.23	4.26	2056	90.27	98.36	0.1	99.49	5.87	100.3
Fyne Homes	3.21	8.71	2277	87.2	98.31	1.84	100.01	69.83	77.2
Highland Council	5.82	7.53	17704	79.58	78.02	1.02	99.56	35.77	75.1
Hjaltland Housing Association Ltd	1.82	14.97	1223	97.34	94.74	0.31	99.67	14.11	100.0
Homes for Life Housing Partnership	3.71	6.38	481	82.5	100	1.3	100.24	56.37	105.1
Lochaber Housing Association Ltd	2.66	6.6	1294	99.26	100	0.24	99.51	13.1	96.6

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Scottish Average	4.16	8.87	NULL	88.01	94.67	1.43	99.28	51.57	
Loreburn Housing Association Ltd	2.17	15.89	5754	89.13	84.69	0.86	98.63	14.61	97.9
Orkney Housing Association Ltd	2.17	13.01	1488	99.31	95	0.21	100.32	9.46	63.0
Osprey Housing Ltd	2.53	7.58	3980	92.48	97.44	0.72	98.93	33.93	98.4
Pentland Housing Association Ltd	1.51	8.09	1201	100	100	0.73	100.61	27.61	53.2
Rural Stirling Housing Association Ltd	2.95	7.79	1051	78.99	98.51	0.38	98.89	15.95	74.1
West Highland Housing Association Ltd	4.49	6.85	1241	74.59	93.55	0.27	100.1	12.99	95.6